

## KindersConnect – Reset Password

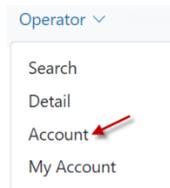
To reset your password, click on **Forgot Password?** [Forgot password?](#)

If you run into issues, please contact the Provider Administrator or the KinderSystems Support Center to have it **Reset**.

To **Reset a Password**:

**A** Locate the **Operator** by clicking **Search** under Operator. For additional details, refer to the **Operator Search** QRC.

**B** Click **Account** under Operator.



**C** Click on the **Reset Password** checkbox.

Operator Account

Save Cancel

Operator Name	Allen, Keenan
User Name: *	<input type="text" value="kallen"/>
Password: *	<input type="password" value="....."/>
Secret Question: *	What is the first name of your spouse: ▾
Secret Answer:*	<input type="text" value="Johnz"/>
PIN:	<input type="text" value="...."/>
Reset Password:	<input type="checkbox"/> 
Force PIN Change:	<input type="checkbox"/>
Locked:	<input type="checkbox"/>
Registered:	<input type="checkbox"/>

**D** If resetting an **Operator**'s password, type a default password in the **Password** field. During the next KinderConnect **Login** attempt, the **Operator** will be forced to reset the **Password**.

**E** Press **Save**. The **Operator** can now attempt to log in again.

Note: All passwords will automatically expire every 90 days and will require to be reset.