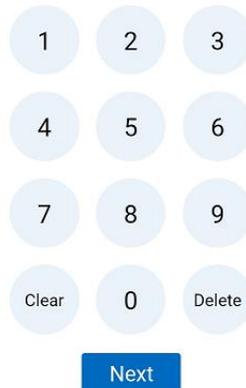


## KinderSign – How to Create a Parent/Sponsor PIN and Secret Question/Answer

If you are logging into KinderSign for the first time, you need to create some security settings to verify your identity.

- A** Use the keypad to enter your 10-digit telephone number. Tap **Next**.



A keypad with buttons for digits 1-9, 0, Clear, and Delete. A blue 'Next' button is located below the keypad.

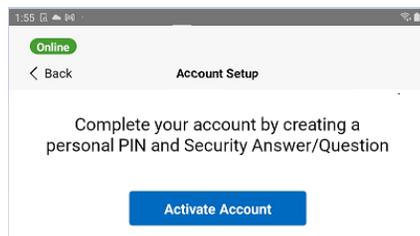
- B** If the tablet does not recognize the telephone number, you will receive a message informing you that it was entered not found and asking if you would like to register that number as a Parent/Sponsor?

**Phone number not found!**  
The phone number you entered (854) 325-6933 was not found, do you wish to register this number as a sponsor?

Yes No

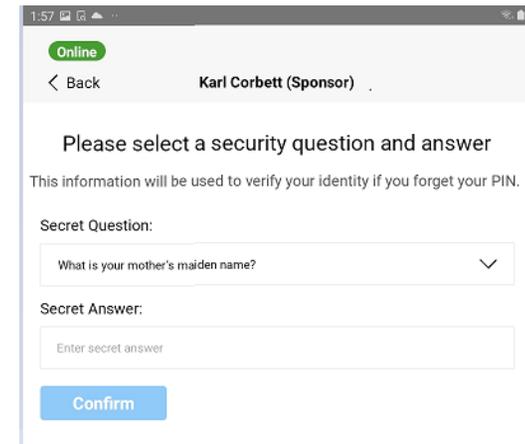
- C** Tap **Yes** to register the number as a Sponsor or **No** to re-enter the telephone number. If the message still appears after retrying, then the phone number doesn't exist in the system.

- D** Once updated, you will receive a message indicating that your security settings are incomplete and that you need to create a personal PIN and Security Answer/Question. Tap **Activate Account**.



A screenshot of the 'Account Setup' screen. It shows a 'Back' button, the text 'Complete your account by creating a personal PIN and Security Answer/Question', and a blue 'Activate Account' button.

- E** Tap on the drop-down arrow to select the **Secret Question** you would like to use to verify your identity. Tap on the **Secret Answer** field and enter the secret answer. Tap **Confirm**.



A screenshot of the security question selection screen. It shows a 'Back' button, the name 'Karl Corbett (Sponsor)', and the text 'Please select a security question and answer'. Below this is a dropdown menu for 'Secret Question' (currently showing 'What is your mother's maiden name?') and a text input field for 'Secret Answer'. A blue 'Confirm' button is at the bottom.

- F** KinderSign returns to the keypad to create your **PIN**. Enter your 4-digit **PIN** and tap **Next**. Re-enter the 4-digit **PIN** and tap **Verify** to confirm.



A keypad with buttons for digits 1-9, 0, Clear, and Delete. Above the keypad is the text 'Please select a PIN'. A blue 'Next' button is located below the keypad.

- G** KinderSign returns to the telephone keypad and is ready for you to login using your telephone number and new **PIN**.